

# OUR VALUES

## TRUST

We always act with integrity to build the trust of our colleagues, customers, patients, and the community.

We are open and transparent in our behaviors and communications.



## FLEXIBILITY

We are agile and can adapt to changing customer and patient needs.

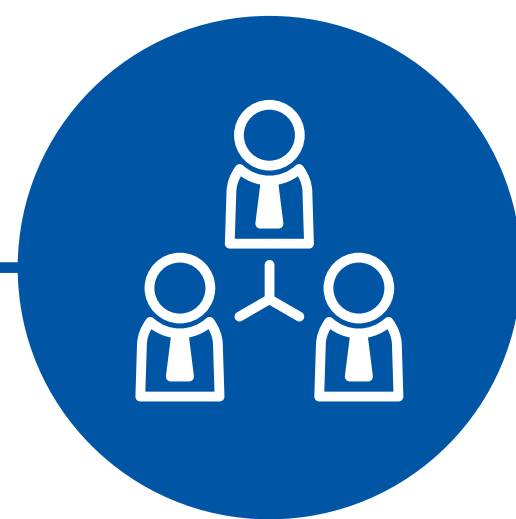
We act with speed and we embrace change as an opportunity to improve.



## RESPECT & SENSITIVITY

We respect and support each other, embracing each other's diversity.

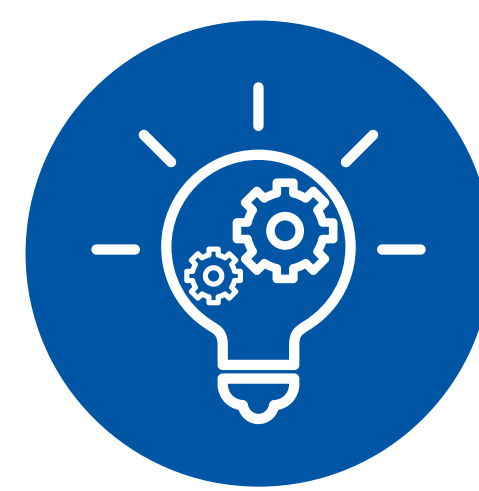
We are sensitive to the well-being of our partners, and we are committed to supporting the personal growth and development of our people.



## CREATIVITY

We value, encourage and support creativity and continuous improvement in all aspects of our work.

We invest in a working environment that is interesting, challenging and rewarding.



## TAKING OWNERSHIP

We fully and willingly engage in order to give our best for the benefit of all stakeholders.

We always strive for excellence, taking full ownership and pride in our work.



## CUSTOMER FOCUS

We endeavor to always delight our internal and external customers.

We aspire to meet or exceed expectations, consistently and to a high level of excellence.

